

Grenfell Support News

Easter Activities in Kensington and Chelsea



Kensington Leisure Centre is offering free swimming for all under eights this Easter. You can use this offer from **Friday 30 March**, during all of the Easter holidays up until **Sunday 15 April**. Kensington Leisure Centre's weekly pool timetable includes a number of family-friendly swim sessions designed to make people, more active, more often. Sessions encourage families to enjoy the health, social and recreational benefits of swimming – allowing parents and children to become fitter, whilst enjoying quality time together.

Why not jump into trampolining over the Easter holidays? Kensington Leisure Centre is pleased to offer free trampoline taster sessions for local residents. One-hour morning sessions are available on

Tuesday 10 and Thursday 12 April for children aged five to 11. Simply contact Phil on phil.kemp@gll.org with your child's name, date of birth and parent / guardian contact number. Please note places are based on a first come, first serve basis. The sessions are led by a fully qualified coach and focus on developing the key skills to improve your child's technical ability in a fun and supportive environment.

You'll also find low cost mini-tennis, gymnastics and swimming short courses, as well under five's soft play and swimming at Kensington Leisure Centre. More details can be found here: www.better.org.uk/leisure-centre/london/kensington-and-chelsea/kensington-leisure-centre/holiday-activities

To find out about all the Easter holiday activities available in Kensington and Chelsea please see: www.rbkc.gov.uk/newsroom/spring-holiday-events

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Resident parking permits update

Former residents of Grenfell Tower and Grenfell Walk, and current residents of Hurstway Walk, Barandon Walk, Testerton Walk, Bramley House, Treadgold House and 44-50 Verity Close, who currently have a Kensington and Chelsea Tenant Management Organisation (KCTMO) issued 'garage' or 'Estate' free parking permit following the Grenfell tragedy, will not have to renew their permits until June.

Residents holding these permits can continue using their existing parking permits despite the permits stating they are only valid until **31 March 2018**. Please continue to display your permits. Civil Enforcement Officers will still accept existing permits as valid after that date, and these residents will not receive a Penalty Charge Notice if they display them correctly. We will be providing more information on parking soon, but if you have questions you can email HM-Parking@rbkc.gov.uk

Financial guidance offer from Citizens Advice Kensington and Chelsea

Kensington and Chelsea Citizens Advice Bureau has set up a specialist team to support all residents affected by the Grenfell tragedy, who have since received charitable payments or may receive payments in the future.

They are able to offer advice on the following;

- Money Management (budgeting and maximising income)
- Long term investment and saving options
- Managing housing costs (rent or mortgage payments and council tax charges)
- Setting up new utility contracts when moving into new accommodation
- Money advice
- Advice on benefits
- Help to identify potential financial abuse and strategies for dealing with this
- Specialist advice including housing, debt, benefit and employment advice

Appointments can be arranged at times to suit residents, including visiting you in your home, at the Friends and Family Assistance Centre (FFAC), The Curve Community Centre, 10 Bard Road, W11 6TP and other community venues.

You can contact specialists Bella Campbell or Angela Sheeran directly for help or ask anyone supporting you such as your Key Worker to contact them on your behalf. Your details will be kept confidential to Citizens Advice and will not be shared with other agencies.

Bella Campbell

Telephone: **020 8962 3493**

Mobile: **07588 706343**

Email: bella.campbell@kensingtoncab.org.uk

Angela Sheeran

Telephone: **020 8962 3491**

Mobile: **07588 755560**

Email: angela.sheeran@kensingtoncab.org.uk

Kensington and Chelsea Citizens Advice has also been working with the Department for Work and Pensions (DWP) to make the process of claiming Employment Support Allowance (ESA) and Personal Independence Payment (PIP) as simple as possible for people affected by Grenfell.

For further advice and support with making a claim visit the **Citizens Advice Office, 2 Acklam Road, W10 5QZ, Monday, Wednesday and Friday 9.30am to 12pm** or see a specialist at **The Curve Community Centre, 10 Bard Road, W11 6TP, Monday to Friday, 10am to 11am and 5pm to 8pm**. There is also an outreach session held at **Rugby Portobello Lunch Club, 221 Walmer Rd, W11 4EY, Monday and Friday, 12pm to 2pm term time only**.



Don't forget to register to vote

With the Local Elections coming up on **Thursday 3 May** make sure you don't forget to register to vote.

Residents wanting to register to vote can visit www.gov.uk/register-to-vote or contact Electoral Services at **020 7361 3444** or email elect@rbkc.gov.uk.

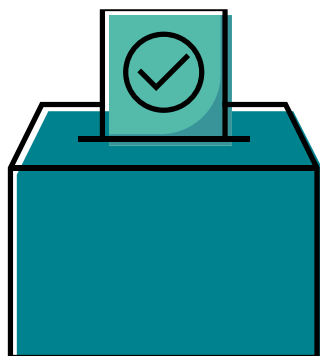
Residents who would like to cast their vote via post, please contact our Electoral Services team on the same phone number and email and they will send you all the necessary documents.

The deadline to register to vote is **Tuesday 17 April 2018** and to apply for a postal vote is **Wednesday 18 April 2018**. If you want to appoint someone to vote at your polling station on your behalf, we must receive your application by **Wednesday 25 April 2018**.

If you have been affected by the Grenfell Tower tragedy and need to re-register at a new address, please contact your Key Worker who will be able to provide you with all the necessary information on how to re-register. If you are in

temporary or new accommodation, you can also remain registered at your previous address which will allow you to vote in the ward you did previously.

For more details, please call **020 7361 3444**, email elect@rbkc.gov.uk, visit www.rbkc.gov.uk/council-anddemocracy/local-democracy-andelections/register-vote or join our Electoral Services team at **The Curve Community Centre, 10 Bard Road, North Kensington, London, W10 6TP** every **Wednesday** from **10am to 5pm**.



Family Friends support service

Family Friends UK, a charity set up to support disadvantaged families living in Kensington and Chelsea, Hammersmith and Fulham and South East Brent, runs a special programme for families affected by the Grenfell tragedy. The free programme gives extra support to families affected by the tragedy, either directly or indirectly.

Family Friends UK matches a reliable, trained, screened and supervised volunteer to a family, who provides three months of practical and emotional support in the family's home. The programme offers two hours of support each week. There are two schemes:

Child Mentoring – for a child/siblings aged five-16

Parent Befriending – for parents of a child aged 0-16 years.

Opening times: **9.30am to 5.30pm**

Address details: **Family Friends, 73 St Charles Square, London W10 6EJ**

Telephone: **020 8960 9099**

Email: **info@familyfriends.uk.com**

Website: **www.familyfriends.uk.com**

Activities Programme at The Curve Community Centre

Monday 2 April

- **5pm-7pm** – Homework Club (ages 11-16)

Tuesday 3 April

- **10am-3pm** – Fouzia's Sewing Club: Sew, Stitch and Knit
- **10am-12pm** – Nature workshop for families run by the Ecology Centre – with creatures and crafts
- **10.30am-12.30pm** – Job search workshops
- **10am-4pm** – Battery Life: A Play in a Day with Chickenshed Theatre: for teens, ages 11-18, with a performance at 3.30pm. Please book by emailing thecurve@rbkc.gov.uk or visit www.chickenshed.org.uk/Event/battery-life-a-play-in-a-day
- **10.30am-12.30pm** – Helping children deal with loss
- **5pm-6pm** – Children's yoga (ages five-12)

Wednesday 4 April

- **10am-12pm** – Coffee Morning with shared reading taster for adults.
- **10am-1pm** – Curve forest school trip! Meet at The Curve for a trip to the Ecology Centre for a morning of forest school activities. The minibus will leave at **10am** and drop families back at the Curve by **1.30pm** (ages five-8 years with parents)
- **10.30-12.30** – Job search workshops
- **4pm-4.45pm** – Healthy snack time
- **5pm-7pm** – Homework Club (ages five-11)



Thursday 5 April

- **10.30am-12.30pm** – Helping children deal with loss
 - **Calling all teens!** Join ACAVA to create a unique design and print your own T-Shirts and bags to take away. Join us for both sessions or one:
 - › **10.30am-12.30pm: Teens T-shirt printing**
 - › **1.30pm-3.30pm: Teens tote and draw string bag printing**
- Please book at thecurve@rbkc.gov.uk

Friday 6 April

- **1pm-3pm** – Parent support drop-in

Saturday 7 April

- **World Health Day at The Curve** – Treat yourself to our Health and Beauty treatments at our health and wellbeing day at the Curve!

The Crèche's opening hours are:

Monday and Tuesday:

10am-12pm, 1pm-3pm

Wednesday and Friday: **10am-5pm**

No crèche on Thursdays, Good Friday or Easter Monday

The Crèche is for parents attending appointments or courses at the Curve. Other Curve users are also able to use the crèche space when attending an event or activities. To book, please email: Semira.Hassen@rbkc.gov.uk

The Curve Community Centre opening hours are **10am to 8pm Monday to Friday** and **11am to 6pm** on weekends.

Some sessions need to be booked in advance to secure your place, so

email thecurve@rbkc.gov.uk and they will confirm your reservation by return.



For a full list of events visit grenfellsupport.org.uk/thecurve/events

Support services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

Important Contacts

Cruse Bereavement Care

Call the Freephone helpline on **0808 808 1677** or email **helpline@cruse.org.uk**.

The helpline is open **Monday-Friday** from **9.30am-5pm**. Extended hours Tuesday, Wednesday and Thursday evenings, until 8pm.

Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

Victim support

Call **0808 1689 111** for practical and emotional support, or visit **victimsupport.org.uk**. The line is open 24 hours a day.

The Grenfell Muslim

Response Unit also offers additional support. Find out more by emailing **info@gmru.co.uk**

You can also get physical and mental support at **The Curve Community Centre**. Call **077 1223 1133**.

Hestia, Central and North West London NHS Foundation Trust, and the Drug and Alcohol Service are based overnight at the **Notting Hill Methodist Church, Lancaster Road**, from **10pm to 8am**.

Pop in for a chat and support.

Housing update

Grenfell Tower and Grenfell Walk



We have committed £235 million to finding new homes for residents and have now secured 307 properties for families. We invite households to choose which properties they want to view from all those available on our Home Connections website. Households currently living in temporary accommodation provided by the Council or our partners, also have the option to make these properties their permanent home if they wish. For those households living in hotels and who wish to move into a temporary home, we will help to find private rented accommodation. We will help with furniture, bedding, crockery and cutlery, white goods and utilities.



Total number of households



Households in emergency accommodation



Households moved into accommodation

Temporary 66
Permanent 62



Accommodation offers accepted

Temporary 3
Permanent 85

These numbers are accurate as of 22 March 2018

Garage Access over Easter

The Grenfell Tower site will be closed during the Easter period from **Thursday 29 March to Tuesday 3 April**. Security will remain in place on site, however access to garages will not be possible during this period.

To make an appointment please contact London Resilience on **07920 534 378**.



Care for Grenfell

The Care for Grenfell team helps anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

This phone line is open from **8am to 8pm** and also provides an out-of-hours service which can be reached on the same number.

Call: **020 7745 6414** | Email: **careforgrenfell@rbkc.gov.uk**

How can we improve Grenfell Support newsletter?

The newsletter has taken on board feedback from residents to improve content and design.

If you have any ideas for articles for this newsletter, email us on **CommsTeam@rbkc.gov.uk**

You can now subscribe to receive this newsletter via email, use this link to sign up **grenfellsupport.org.uk/newsletters**

For regular updates please follow us | The newsletter is also available in Arabic and Farsi languages.

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